

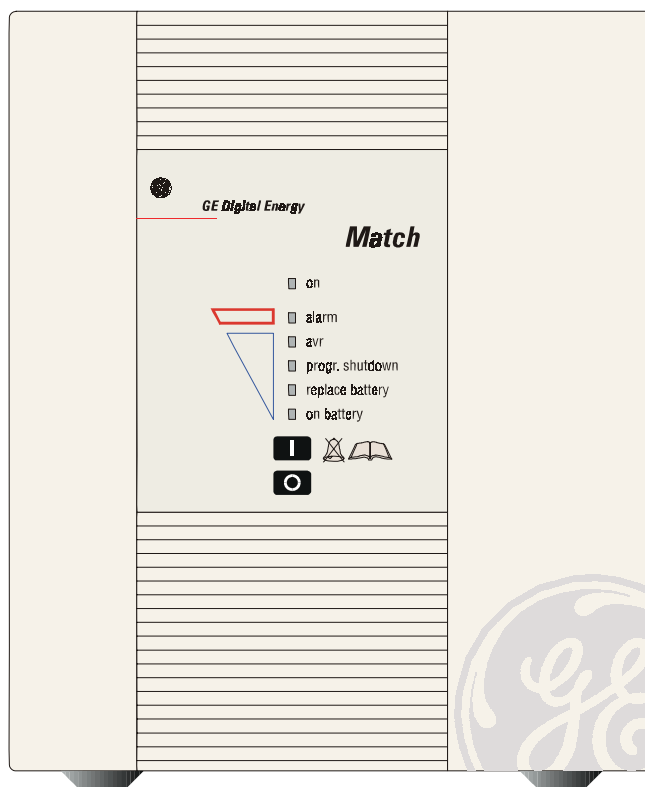
g

GE Digital Energy



Match

Uninterruptible Power Supply
2200 - 3000 VA



Manufactured by:

GE Digital Energy
General Electric Company
CH – 6595 Riazzino (Locarno)
Switzerland

Telephone +41 (0)91 / 850 51 51
Fax +41 (0)91 / 850 51 44
Website www.gedigitalenergy.com



**USER MANUAL****Match****Uninterruptible Power Supply
2200 - 3000 VA**

Please read these instructions carefully before installation and start-up of the Match UPS.
Keep this manual in a safe place for future reference.

CONTENTS

| | | |
|---|--|----|
| 1 | INTRODUCTION | 2 |
| | 1.1 Introduction | |
| | 1.2 Safety Rules | |
| | 1.3 Transport / Storage | |
| 2 | INSTALLATION | 2 |
| | 2.1 Installation Rules | |
| | 2.2 Installation Procedure | |
| 3 | OPERATION..... | 4 |
| | 3.1 Start-up | |
| | 3.1.1 Start-up, mains available | |
| | 3.1.2 Start-up, mains not available | |
| | 3.2 Use: Normal Operation | |
| | 3.2.1 Normal operating conditions | |
| | 3.2.2 Load indication | |
| | 3.2.3 Auto-off (no-load shutdown) | |
| | 3.2.4 Battery test | |
| | 3.2.5 Switching off | |
| | 3.3 Use: Status and Alarm Indications | |
| | 3.3.1 Charger on | |
| | 3.3.2 Normal operation | |
| | 3.3.3 AVR active | |
| | 3.3.4 On battery | |
| | 3.3.5 Battery low | |
| | 3.3.6 Replace battery | |
| | 3.3.7 Overload | |
| | 3.3.8 High temperature | |
| | 3.3.9 Programmed shutdown | |
| 4 | COMMUNICATION | 7 |
| | 4.1 RS232 Port | |
| | 4.2 Relay Interface Card (option) | |
| | 4.3 SNMP Interface Card (option) | |
| 5 | OPTIONAL FEATURES | 8 |
| | 5.1 Extended Runtime | |
| | 5.2 PowerFLAG SerViCe Box for Modem Connection | |
| 6 | MAINTENANCE..... | 7 |
| | 6.1 General | |
| | 6.2 Batteries | |
| | 6.3 UPS Configuration Tool | |
| 7 | TROUBLESHOOTING | 9 |
| 8 | SPECIFICATIONS..... | 10 |

1 - Introduction

1.1 Introduction

The **GE (General Electric) Digital Energy Match UPS**, an uninterruptible power supply, protects your equipment from all forms of power interference, including complete power failures.

1.2 Safety Rules



- **CAUTION: RISK OF ELECTRICAL SHOCK.** After installation, the UPS system (UPS + battery pack) contains batteries. The appliance outlets may be electrically live, even when the UPS is disconnected from the mains.
- The UPS contains potentially hazardous voltages. Do not open the UPS, there are no user serviceable parts inside.
- All maintenance and service work, including replacement of the batteries, should be performed by qualified service personnel.

1.3 Transport / Storage

- No liability can be accepted for any transport damage when the equipment is shipped in non-original packaging.
- Store the UPS in a dry location with the batteries in a fully charged state. Storage temperature must be within -20 +45 °C. If the unit is stored for a period exceeding 3 months, optimal battery lifetime is obtained if the storage temperature does not exceed 25°C.
- If the unit is stored for an extended period of time, the batteries must be recharged periodically. Connect the battery pack to the UPS. Subsequently connect the unit to a wall outlet and recharge the batteries for 24 hours:
 - if the storage temperature is within -20 and +30°C: every 3 months,
 - if the storage temperature is within -20 and +45°C: every month.

2 - Installation

The shipment contains a Match UPS, a battery pack, one mains power cord, two IEC male-female output cords, a data cable, a CD ROM and this manual. After unpacking, inspect the UPS for damage. If any damage is present please immediately notify the carrier and place of purchase.

IMPORTANT:

Before making any connection and switching on the UPS, please check the following conditions:

- your mains supply is 220 - 240 Volts and 50 or 60 Hz, and
- the total power demand of the connected equipment does not exceed the rated output power of the UPS (indicated on the rating label) (7, fig. 1).

2.1 Installation Rules

- The UPS is intended to be used in normal domestic and office situations.
- Protect the UPS, according to the wiring rules, with a 16A D-type fuse.
- The UPS must be powered from a single phase grounded wall outlet. Do not use extension cords.
- Avoid locations that are excessively humid, near water, near heat sources or in direct sunlight.
- The ambient temperature should not exceed 40°C. Optimal battery lifetime is obtained if the ambient temperature does not exceed 30°C.
- If you stack the UPS and its battery pack, always place the UPS on top.
- It is important that ventilation air can move freely around and through the unit. Do not block the air vents.
- Do not plug appliances such as electric heaters, toasters and vacuum cleaners into the UPS.
- Be careful when connecting laser printers: be sure that the demanded power does not exceed the capacity of the UPS.
- The sum of the leakage currents of the UPS and the connected loads should not exceed 3.5mA.

2.2 Installation Procedure

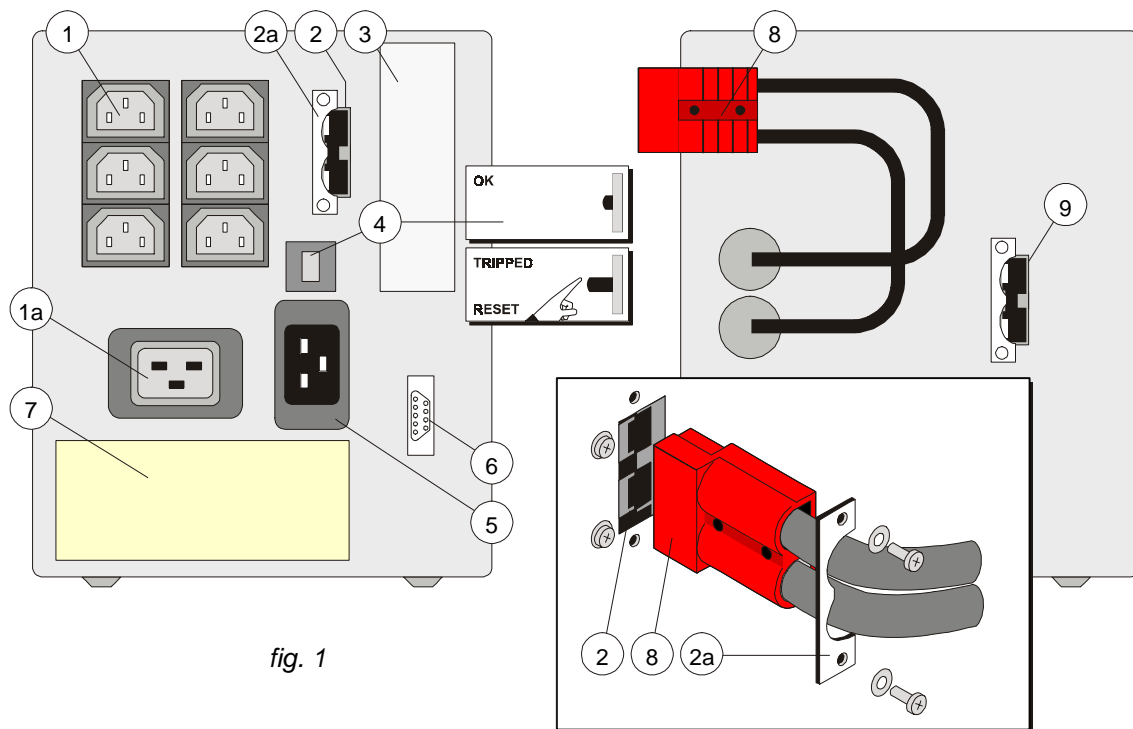


fig. 1

1. Loosen the two screws and remove the pull relief (2a, fig. 1). Connect the DC connector of the battery pack (8, fig. 1) to the DC socket (2, fig. 1) of the UPS. Re-install the pull relief with the two screws. Using the DC socket of the battery pack (9, fig. 1) you can install a second, third, etc. pack. See fig. 2 and section 5.1.

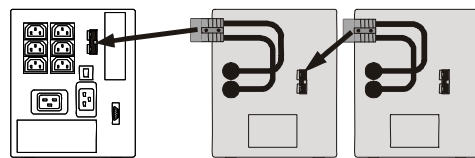


fig. 2

2. Using the output cord(s) provided, connect the computer(s) to the appliance outlet(s) (1, fig. 1) of the UPS. Spread the loads over the appliance outlets as equally as possible. If you use a distribution box to connect more than one appliance per outlet, please note that the maximum AC-current rating of each appliance outlet is 10Amps (outlets 1) or 16Amps (outlet 1a). An output cord to connect a load to outlet 1a is not shipped with the unit. See fig. 3.

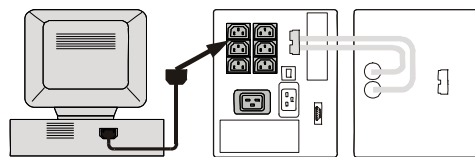


fig. 3

3. Connect the mains power cord to the mains input socket (5, fig. 1) of the UPS. See fig. 4.
4. Connect the mains power cord to a working, grounded AC wall socket outlet. See fig. 4. The green LED 'on' (10, fig. 6) will blink, and after 30 seconds illuminate continuously: the unit has switched on, output power is available.

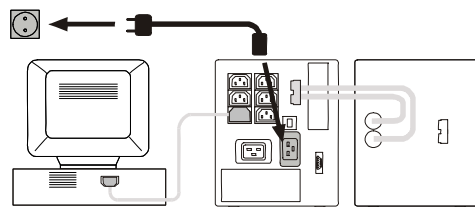


fig. 4

5. For best results, allow the UPS to recharge the batteries during a period of approx. 2 hours. It is acceptable to use the UPS without first charging the battery, but the runtime may be reduced.
6. For advanced communication possibilities, the RS232 interface port (6, fig. 1) can be connected to a computer system and/or optional interface cards (3, fig. 1) can be added. See chapter 4.

3 - Operation

Please refer to figure 6.

3.1 Start-up

3.1.1 Start-up, mains available

After first installation the unit will start up automatically, see 2.2 step 4.

After switch-off via the front panel (3.2.5) the unit can be restarted as follows:

1. Press keypad 'I' (16, fig. 6) briefly; LED 'on' (already blinking) will illuminate continuously now.
2. The equipment connected to the UPS can now be switched on.

3.1.2 Start-up, mains not available

If the mains input is absent (power cord not connected, or mains failure):

1. Press keypad 'I' briefly, and then
2. Press keypad 'I' during 5 seconds until the buzzer sounds.
The LEDs 'on' and 'on battery' (15, fig. 6) will illuminate. The UPS operates on battery: it discharges the batteries.

3.2 Use: Normal Operation

3.2.1 Normal operation conditions:

- the mains supply is present,
- the UPS is on,
- the load does not exceed the capacity of the UPS and
- the operating temperature is below alarm level.

3.2.2 Load indication (fig. 5)

1. During normal operation, press keypad 'I' briefly.
2. Yellow LEDs will blink during 3 seconds, the number is load dependent (in case of overload LED 'alarm' (11, fig. 6) blinks as well).

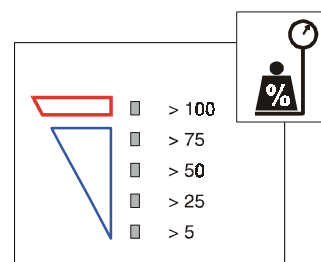


fig. 5

3.2.3 Auto-off (no-load shutdown)

If this function is activated, the UPS will switch off during a mains failure when the load is less than 5% of the maximum load. In this way unnecessary discharging of the batteries is avoided. The unit will automatically turn on again when mains power is restored. The default setting of the no-load shutdown function is: activated. You can change this setting through the RS232 port, using the UPS configuration tool that came with the unit (CD ROM, see 6.3). Please note that if the UPS is not connected to the mains, and the battery pack is disconnected from the UPS, the unit will return to the default setting.

3.2.4 Battery test (see also 3.3.6)

Manual battery test

1. During normal operation, press keypad 'I' and release it immediately after the second beep.
2. The duration of the test is 4 seconds, during which LED 'on' blinks.

Automatic battery test

The UPS conducts periodic automatic battery tests:

- 5 hours after manual switch-on
- 30 days from the last battery test, provided that the UPS remains switched on

Deep battery test

A deep battery test, to be initiated through the UPS software via the RS232 port, checks the actual battery capacity in order to ensure accurate runtime prediction. During a deep battery test the batteries will be discharged until 'battery low' alarm level. Please note that immediately after a deep battery test the expected runtime is very short: allow the UPS to recharge its batteries. For details please refer to the manual of your UPS software.

3.2.5 Switching off

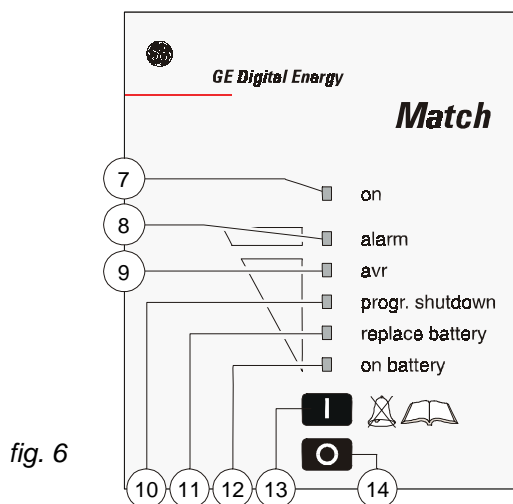
1. Press keypad 'O' (17, fig. 6) approx. 1 second, until a beep is heard. LED 'on' will start blinking, indicating that the battery charger remains active.
2. If electric isolation is required, unplug the power cord from the wall outlet.

3.3 Use: Status and Alarm Indications

o = status indications : the operating mode

! = low priority alarms : abnormal operating situations

!! = high priority alarms : situations in which *the actual output voltage of the UPS is no longer guaranteed*; immediate action should be taken



| Situation | | Indicators on front panel | | | | | | |
|-----------|--------------------------------------|---------------------------|-------|------|---------------|-------------|----------|------------------|
| | | on | alarm | avr | progr. shutd. | repl. batt. | on batt. | buzzer |
| o | Charger on (3.3.1) | ---- | | | | | | |
| o | Normal operation (3.3.2) | — | | | | | | |
| o | Automatic voltage regulation (3.3.3) | — | | ---- | | | | |
| ! | On battery (3.3.4) | — | | | | | — | ----* 1x/8 s. |
| !! | Battery low (3.3.5) | — | ---- | | | | — | ----* 1x/s. |
| ! | Replace battery (3.3.6) | — | | | | — | | |
| !! | Overload (3.3.7) | — | ---- | | | | | — |
| !! | High temperature (3.3.8) | — | ---- | | | | | ----* 1x/s. |
| o | Progr. shutdown pending (3.3.9) | — | | | ---- | | | |
| o | Progr. shutdown in progress (3.3.9) | ---- | | | — | | | |

Operating modes and corresponding indications, see 3.3.1. – 3.3.9.

---- = intermitting

— = continuous

* = resetable: press push button 'I' > 2 secs.

3.3.1 Charger on

The batteries are charging, see 3.2.5.

3.3.2 Normal operation

See 3.2.1.

3.3.3 AVR (Automatic Voltage Regulation) active

The quality of the incoming mains is poor, and the AVR boosts a low incoming voltage or reduces a high one (see chapter 8).

3.3.4 On battery

The UPS uses the energy stored in the batteries: see chapter 8 'Batteries - runtime'.
The UPS will shutdown

- after the batteries have been discharged (automatic restart), or
- if keypad 'O' is pressed (restart via front panel required) or
- if a 'UPS shutdown' command is given by the computer (restart via front panel required).
- if the load is < 5% and the auto-off function is activated (see 3.2.3)

Runtime indication (fig. 7)

During battery operation, press keypad 'I' briefly. The 4 yellow LEDs indicate during 3 seconds the remaining runtime for the actual load.

3.3.5 Battery low (end of runtime)

The batteries are nearly discharged. Controlled shutdown of your computer equipment should be completed within 1 minute.

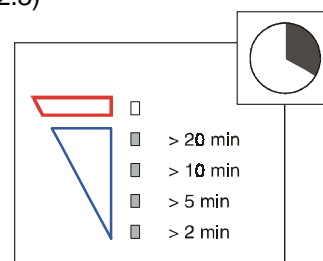


fig. 7

3.3.6 Replace battery

The batteries are bad. The alarm only stops after the next battery test: if the batteries have been either sufficiently charged (in case of discharged batteries) or replaced by a new set (in case of worn out batteries).

3.3.7 Overload

The demanded power of the equipment exceeds the UPS's rated output power. If an overload persists during battery operation, the UPS may shut down.

3.3.8 High temperature

Overtemperature shut down during battery operation can occur from:

- extreme environmental temperature,
- lack of proper ventilation,
- overload situation.

When the pre-alarm sounds, check these conditions to avoid shutdown or damage. If the temperature rises further, the UPS will

- if it runs on mains: switch off the battery charger
- if it runs on battery: switch off completely. Output voltage is no longer available!

3.3.9 Programmed shutdown

The UPS monitoring software allows you to program a 'sleep period' of the UPS by sending two commands to the UPS:

- shut down after # minutes (blinking LED), and subsequently:
- shut down during # hours (continuous LED).

The programmed shutdown (either pending or in progress) can be cancelled:

- press keypad 'I' for at least 5 seconds to cancel shutdown and switch UPS on.
- press keypad 'O' for at least 5 seconds to cancel shutdown and switch UPS off.

4 - Communication

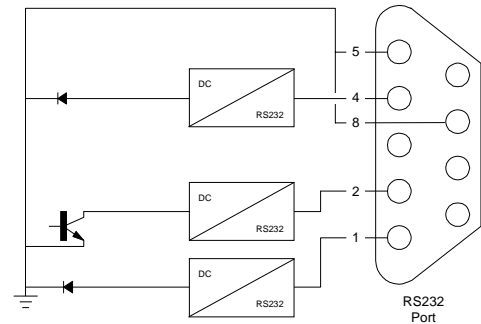
4.1 RS232 Port (fig. 8)

The RS232 is a plug-in interface port (9-pin, Sub-D, male) which enables advanced communication between the UPS and the computer (interface kit required).

We strongly recommend to use only original GE Digital Energy software products in combination with the RS232 interface port.

| Pin # | Function |
|-------|----------------------------|
| 1 | RS232 input (UPS shutdown) |
| 2 | RS232 output |
| 3 | No function |
| 4 | Plug and Play |
| 5 | Common |
| 6 | No function |
| 7 | No function |
| 8 | UPS connected |
| 9 | No function |

fig. 8



4.2 Relay Interface Card (option)

The card is equipped with potential free change-over contacts for the following alarms:

- general alarm
- mains failure
- battery low

For more information please refer to the user manual that comes with the interface card.

4.3 SNMP Interface Card (option)

This card allows the data interface to be connected directly to an Ethernet network. When this card is installed the RS232 communication link is no longer available.

For more information please refer to the user manual that comes with the interface card.

5 - Optional Features

Apart from the options described in 4.2 and 4.3 the following options are possible:

5.1 Extended Runtime

Extended runtime can be obtained by connecting more than one battery pack to the UPS (see 2.2.1). In this case, to allow a reliable recalculation of the available runtime, the UPS must be informed about the new total battery capacity. You can reprogram the battery capacity through the RS232 port, using the UPS configuration tool that came with the unit (CD ROM, see 6.3). Simultaneously the recharge current will be increased. Please note that if the UPS is not connected to the mains, and the battery pack is disconnected from the UPS, the unit will return to the default settings.

Dependent of the charge condition of the new batteries the new runtime calculations may temporarily be unreliable.

For extended runtime at 25°C ambient temperature no derating is required. For extended runtime at 35°C, maximum load must be derated to 1.85kVA (Match 2200) and 2.5kVA (Match 3000).

5.2 PowerFLAG SerViCe Box for Modem Connection

If you connect the PowerFLAG SerViCe Box between the communication port of the UPS and a modem, a programmed number can be dialed in case of a UPS alarm. It also allows service personnel to dial in and check the status of the UPS to perform remote diagnostics. This way service costs, specially in remote areas, can be reduced considerably.

6 - Maintenance

6.1 General

The GE Digital Energy Match UPS is virtually maintenance free: take care of proper environmental conditions and keep air inlets-outlets free of dust. Please read 2.1.

6.2 Batteries

The service life of the battery is up to 6 years, depending on operating conditions.

As a healthy battery is critical to the performance of the UPS, an automatic battery test is performed regularly to ensure failsafe operation. Moreover, keypad 'I' allows a manually started battery test. See 3.2.4.

When the condition of the battery is critical, a '*replace battery*' alarm will be activated. Have your dealer replace the batteries as soon as possible. See 3.3.6.

6.3 UPS Configuration Tool

With the UPS configuration software, that came with the unit on CD ROM, you are able to change the setting of the 'auto-off' function (3.2.3) and reprogram the battery capacity (5.1).

Insert the CD ROM in your computer, and

1. Select RUN from the start menu
2. Type a:\conftool (type for 'a' the appropriate drive letter)
3. Press ENTER

See also a:\README.TXT.

7 - Troubleshooting

Whenever a malfunction occurs, first check external factors (e.g connections, temperature, humidity or load) to determine whether the problem is caused by the unit itself or by its environment. Subsequently check the thermal circuit breaker: it may be tripped. If so: reset it (see 4, fig.1) and be sure that the UPS is not overloaded.

The following chart is a simple troubleshooting checklist only; if the suggested solution does not succeed, or if the information is insufficient to solve the problem, please contact your dealer or consult www.gedigitalenergy.com.

| PROBLEM | POSSIBLE CAUSE | SOLUTION |
|--|---|--|
| Connected equipment not operating properly, buzzer sounds continuously | Overload causes reduced output voltage | Reduce load |
| Thermal Circuit Breaker (TCB) tripped | UPS overload | Reduce load, reset TCB (4, fig. 1) |
| | System failure | Please contact your dealer or consult www.gedigitalenergy.com |
| UPS will not switch on to normal operation, LED 'on' remains off (charger off) | Line cord not connected | Read 2.2 'Installation' Connect line cord |
| | Dead socket-outlet, or mains voltage < approx. 187Vac, or mains frequency out of tolerance | Contact qualified electrician. Battery start is possible: see 3.1.2 |
| | UPS overtemperature | Read 2.1 Allow UPS to cool down |
| | TCB tripped | See above |
| UPS will not switch on to normal operation, LED 'on' blinks | Mains voltage between 140-187Vac | Contact qualified electrician |
| UPS will not switch to battery operation | Batteries depleted | Allow the UPS to recharge the batteries |
| | Battery pack not connected | Read 2.2 'Installation' Connect battery pack |
| | System failure | Please contact your dealer or consult www.gedigitalenergy.com |
| UPS switched off automatically | Shut down by external (software) command during mains failure | Wait until mains returns |
| | UPS overtemperature | Read 2.1 Allow UPS to cool down |
| | Mains failure, battery discharged | Wait until mains returns |
| | Programmed shutdown in progress | See 3.3.9 |
| | The load is < 5% of the max. load and no mains power is present. (No-load shutdown function is active, see 3.2.3) | Wait until mains returns |
| LED 'replace battery' illuminates, buzzer is silent | Battery Test just after installation or mains failure | Allow the UPS to recharge the batteries |
| | Battery Test shows weak battery | Read 6.2, have the batteries replaced |

8 - Specifications

Match model : **2200** **3000**

Ratings at std. runtime

Voltage Amperes (VA), : 2200 3000
with computer type load

Watts (W) : 1540 2100

with resistive load

For ratings with extended runtime see 5.1

Input

AC input voltage : 220 - 240 V

AC input voltage window : 140 - 305 V, mains operation (if $I_{in} < 16A$)

Maximum AC input voltage : 350V (above 305V battery operation)

Minimum start-up AC voltage : 187 V (at any load)

Input frequency : 50 Hz or 60 Hz

Input frequency range : nominal ± 5 Hz

No-load power consumption,

normal operation : typically 15W

Max. AC input current (A) : 12 16

AC input TCB (A) : 16 16

Output

AC output voltage : 230 V (suitable for 220 - 240 V loads)

AC output voltage tolerance : nominal $\pm 2\%$ (battery operation, RMS value)

Output frequency : 50Hz or 60Hz (autosensing)

Output frequency in case
of battery start : last detected frequency (off factory 50 Hz)

Output frequency stability : $< \pm 0.1Hz$ (battery operation)

Output waveform : sine wave

Power factor : 0.7

Transfer time : typical 4 ms.

Buck/Boost voltage regulation : at 140-305 V input voltage: output voltage 190-254V

Batteries (ratings given for 25°C)

Nominal voltage (Vdc) : 36 48

Number x capacity (Ah) of batteries : 6x7 8x7

Type : 12V, sealed lead acid, maintenance free

Service life : up to 6 years (depending on use)

Recharge current : 3.5 - 10A, depending on programmed battery capacity

Battery recharge time for 90%
capacity (hours, approximation) : 2 2

Runtime in minutes

at typical load (75%) : 7 7

Watts

60 210 263

180 82 104

300 50 69

420 35 47

600 22 30

900 11 17

1540 5 7

2100 - 5

General

Weight of UPS (kg) : 18.0 20.1

Weight of battery pack (kg) : 21.3 26.5

Dimensions (hxxwxd, mm)

UPS and battery pack : 225 x 185 x 485

Enclosure / protection : steel - plastic / IP20

Environment

Safety : EN 50091-1-1

Electromagnetic compatibility : EN 50091-2

Ambient temperature at std. runtime : -10 to +40°C;

Sound at 1 meter : < 35 dB(A)

Maximum relative humidity : 95% (non-condensing)